**Accessibility statement for Elfrida Rathbone Camden website**  
Updated 12 December 2022

**Accessibility statement**

This accessibility statement applies to www.elfridacamden.org.uk

This website is run by Elfrida Rathbone Camden. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* change colours, contrast levels and fonts
* zoom in up to 300% without the text spilling off the screen
* navigate most of the website using just a keyboard
* navigate most of the website using speech recognition software
* listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We’ve also made the website text as simple as possible to understand.

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

**How accessible this website is**

We know some parts of this website are not fully accessible. We are using the Wave Evaluation tool to identify which parts of our website need to be updated and improved.

**Feedback and contact information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

* email info@elfridacamden.org.uk

We’ll consider your request and get back to you as soon as we can.

If you cannot view the map on our ‘contact us’ page, call or email us.

**Technical information about this website’s accessibility**

Elfrida Rathbone Camden is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

**Compliance status**

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

We are using the Wave evaluation to help us identify areas for improvement on our website.

**Non-compliance with the accessibility regulations**

We are still identifying fully our areas of non compliance. We aim to have completed this process by summer 2023.

**Disproportionate burden**

At this point it is not possible for us to convert our website to a fully accessible one. We will continue to evaluate content using Wave and update what we can. However, we do not have the resources currently to make further improvements. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment in the near future to see if this is possible.

**Content that’s not within the scope of the accessibility regulations**

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2023, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

**Reporting accessibility problems with this website**

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, contact: Nicole Francis our Chief Executive on email Nicole@elfridacamden.org.uk

**Preparation of this accessibility statement**

This statement was prepared on 12th December 2022.

This website has been tested using the Wave evaluation tool.